

Terms and Conditions of Temporary Holiday Accommodation - Clovers Beach Cottage, Clem & Tines Vintage Beach House, Studio & Cottage.

Note: Variances can be agreed on but only by arrangement with the owner in writing.

A deposit of 50% (non-refundable) is required to secure the booking. Payment of the rental deposit constitutes the clients acceptance of these Terms and Conditions.

Our properties are all 2 to 4 night minimum stays.

Balance of the rental amount must be received in full 21 days prior to occupancy. If not the owner has the right to cancel the booking and attempt to re let it.

Cancellation if caused by the client, money paid is not refundable unless the house is re-let for the entire period. If it a refund is made due to the property being re-let then a \$200 cancellation fee will apply.

To maintain a good standard for our guests we require certain conditions to be complied with. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions.

Number of Guests should not exceed the number stated on the Confirmation Notice or subsequently agreed in writing or email. Fees will apply for excess guests not agreed with the owners in advance.

Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in loss of your bond and/or additional payments.

Damage, Breakages, Theft and Loss are the tenant's responsibility during their stay.

Departure - the property should be left in a similar state to its condition on arrival. Check-out time is 10.30am by the latest (or by agreement) to allow time to prepare property for next guests.

Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination of rental and loss of bond.

Linen and towels are supplied in the price unless otherwise stated.

Pets are not allowed by request.

Loss - the owners take no responsibility for the tenant's personal property.

You must comply with all applicable Stayz House Rules and all instructions from Management and the caretakers of the Property concerning occupancy, property, health, safety and quiet enjoyment of the Property and our neighbours.

You are responsible for damage, breakages, theft and loss of the Property and any part of it during your stay. You must notify us of this immediately. Management may recover from you repair or replacement cost (at Management's discretion)

Only the guests nominated and agreed in the Booking may stay in the Property over night. If any other guests stay extra charges may apply or the agreement may be terminated without refund.

Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination and eviction without refund and extra charges may be made for security and other expenses.

Before departure, all food must be removed from fridges, all rubbish put in the appropriate council rubbish bins provided, and crockery and cutlery washed and packed away. The Property must be left in a clean and tidy condition.

All furniture and furnishings must be left in the position they were in when you arrived

All windows and doors are to be locked. All keys must be returned to Management or as otherwise directed.

Smoking is not permitted in the Property.

In the case of any problem or complaint, you must inform Management at the earliest opportunity so Management has the chance to rectify the situation as quickly and efficiently as possible.

We recommend all guests purchase travel insurance since Management are not responsible for any injuries, illness or accidents that may occur whilst staying at our property

Variations to these conditions may only be made by prior arrangements with the owner in writing.